

System Map 2, Feedback Loops

Document Control # 10102SUPPORT FOR (AGENCY): DFRFOCUS AREA: DFR Human Resource Support

FEEDBACK LOOPS:

FEEDBACK LOOPS:

<u>Suppliers</u>	<u>Inputs</u>	<u>Processes/Functions</u>	<u>Outputs</u>	<u>Customers</u>
Federal Legislature State Legislature Federal Executive Branch State Executive Branch Policy Unit Courts Clients / Recipients Local Office Staff Third Party Contacts (Banks, Employers, etc.) Federal Agencies Financial Management State Auditor Indiana Commision of Public Records Legal Central Office Staff Vendors Data Management	Laws Regulations Legal Decisions / Settlements Policy Development IPPM Manual Good Cause Requests Supporting Documents Business Needs Interpretations of regulations / laws Case Files Answers to Questions Independent Verifications E-mail Requests for Verification of alient entitlement Form Inventory Constituency Inquiries	<u>Primary</u> Employment, Employee Relations, Comp Retained staff Vendor staff Web-based training services Retained staff Vendor staff Transition staff Technical: Peoplesoft	Policy Response Fraud Claims Extension Decisions Error / No Error Reports Federal Reports Annual Report Sampling Plan and Operations Response to Federal Errors Client Notices Local Office Notifications MOUs / Contracts Administrative Letters Training State Plan Amendment Flash Bulletins Transferrd Cases Verification for S.A.V.E. Request for Further Information Requests for Forms Up-to-date Forms Federal Reporting MOU/Contracts Completed by: Joan Cartwright	Local Office Staff Federal Government Taxpayers Clients Central Office Staff State Executive Office Other States Research Community Research and Statistics Other Agencies Federal Agencies Indiana Commission on Public Records Vendors